

# PROVIDER Update



NEWS & ANNOUNCEMENTS

OCTOBER 6, 2023

UPDATE 23-1124

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## See What News Is Online for September 2023

Go to [www.wellcare.com/California/Providers](http://www.wellcare.com/California/Providers) for the latest information that can help you do business with us

The table below outlines a communication that was posted to the Provider Bulletins section of the Wellcare provider site in September 2023. It includes the posting date, material number and title, type of communication, applicable audience, and a summary of the communication.

Number and title	Type of notice	Audience	Summary
23-985m, Refer Members to Access2Care™ for No-Cost, Routine Transportation	Contractual	<ul style="list-style-type: none"><li>Physicians</li><li>IPAs</li><li>Hospitals</li><li>Ancillary providers</li></ul>	Access2Care provides routine (non-emergency) transportation services with no charge to Medicare members when covered. D-SNP members who exhaust their Medicare transportation benefit can access transportation services through their Medi-Cal transportation benefit. Contact information to request transportation is included.

### Access Provider Bulletins

- 1 Go to at [www.wellcare.com/California/Providers](http://www.wellcare.com/California/Providers).
- 2 Select *Provider Bulletins*.

### Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.

### THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

### PROVIDER SERVICES

866-999-3945

### PROVIDER PORTAL

[provider.wellcare.com/california](http://provider.wellcare.com/california)

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