

PROVIDER Update



NEWS & ANNOUNCEMENTS | JULY 7, 2023 | UPDATE 23-663m | 2 PAGES

Get Paid Faster with Payspan®

Join no-cost, educational webinars and learn the Payspan system.

Payspan provides a web-based solution for electronic fund transfer (EFT) and electronic remittance advice (ERA) delivery service at no cost to Wellcare providers.

Payspan offers convenient payment and retrieval of remittance information, reduced accounting expenses, elimination of paper checks and more.

This webinar will cover how to:

- Register with Payspan (new user).
- Add additional registration codes to an existing Payspan account.
- Navigate through the Payspan web portal.
- View a payment.
- Find a remittance.
- Access 835s.
- Change bank account information.
- Add new users.

Topic: Registration and navigation of the Payspan system

Refer to the following chart for webinar dates, times and registration URLs.

Date	Time (PT)	Registration URL
July 19, 2023	10:30 a.m.- Noon	https://fuze.me/webinars/register/1166114
August 16, 2023	10:30 a.m.- Noon	https://fuze.me/webinars/register/1166106
August 16, 2023	2:30-4 p.m.	https://fuze.me/webinars/register/1166130
September 20, 2023	10:30 a.m.- Noon	https://fuze.me/webinars/register/1166110

THIS UPDATE APPLIES TO:

- Physicians
- Hospitals
- Ancillary Providers
- Independent Practice Associations

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

Date, con't.	Time (PT)	Registration URL
October 18, 2023	10:30 a.m.-Noon	https://fuze.me/webinars/register/1166118
November 15, 2023	10:30 a.m.-Noon	https://fuze.me/webinars/register/1166122
December 20, 2023	10:30 a.m.-Noon	https://fuze.me/webinars/register/1166126

All Payspan webinars are hosted on the Fuze webinar application. Join 10 minutes early to complete any required setup, which may include the Fuze app download.

For more information about the monthly Provider Portal Webinar, contact providerenrollment@payspan.com.

Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.