

PROVIDER Update



NEWS & ANNOUNCEMENTS

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UPDATE 22-859m

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Update and Certify Provider Data in CMS's National Plan & Provider Enumeration System (NPPES)

This is a legal requirement

For your benefit as a valued physician and other provider partner, we encourage you to review your National Provider Identifier (NPI) data in the National Plan & Provider Enumeration System (NPPES) as soon as possible to ensure its accuracy: <https://nppes.cms.hhs.gov/#/>. Keeping NPPES data current is a legal requirement for physicians and other providers.

We can contact you less frequently

The Centers for Medicare & Medicaid Services (CMS) encourages Medicare Advantage Organizations to use NPPES as a resource for our online provider directories. NPPES enables us to contact you less frequently for updated directory information and provide Medicare beneficiaries with more reliable information.

This information is a resource for provider directories

When physicians and other providers keep the NPPES database up to date, our organization can rely on it as a primary resource for our provider directories instead of calling your office for this information. We can compare the updated physician and other provider information in the NPPES database with the information in our existing provider directory.

When reviewing your physician and other provider data in the NPPES database, please update any inaccurate information in modifiable fields, including provider name, mailing address, telephone and fax numbers, and specialty, to name a few. Make sure to include all addresses where you actively see patients and where a patient can call to set an appointment. Do not include addresses where you could see a patient but do not actively practice. Please remove any practice locations no longer in use.

THIS UPDATE APPLIES TO MEDICARE PROVIDERS:

- Physicians
- Independent Practice Associations
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

866-999-3945

PROVIDER PORTAL

provider.wellcare.com/california

Discover Helpful Tools to Support Your Office

Go to wellcare.com/California to quickly access information to help you in your everyday interactions with Wellcare. The site includes:

- The Provider Manual
- Provider newsletters
- COVID-19, D-SNP and monkeypox (MPX) resources
- Provider bulletins
- Forms
- And more!

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Certify updated information in NPPES

Once you update your information, you will need to confirm its accuracy by certifying it in NPPES. Remember, NPPES has no bearing on billing Medicare Fee-For-Service.

If you have any questions pertaining to NPPES, you may reference NPPES help at <https://nppes.cms.hhs.gov/webhelp/nppeshelp/HOME%20PAGE-SIGN%20IN%20PAGE.html>. Please direct any general questions about this notice to your provider relations representative.

Additional information

If you have questions regarding the information contained in this update, contact 866-999-3945.